

## Discrimination is Against the Law

Advanced Eye Care & Surgery complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Advanced Eye Care & Surgery does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Advanced Eye Care & Surgery:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:

Qualified interpreters

Information written in other languages

If you need these services, contact Jamie Kibodeaux, front office manager.

If you believe that Advanced Eye Care & Surgery has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Jamie Kibodeaux, front office manager, 501 E. Palm Valley Blvd., 512.248.2424, Fax 512.248.1323, [info@eyecare-surgery.com](mailto:info@eyecare-surgery.com). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Jamie Kibodeaux, our front office manager, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.